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Tags &
Notes[Procedures](#) > [Pages](#) > [Transition](#) > [CSA Payments-To-CMS-Summary](#)

CSA Payments To CMS

When a payment is mistakenly paid to CSA for a client on CMS, investigations will be made to establish who the payment should be assigned to before the funds are transferred to CMS.

Where it is identified that the payment received relates to a case that was closed due to Case Closure, the CSA scheme team will wait for the appropriate clearance time to elapse before sending both the payment file to CMS and adding the transaction to the daily payments report.

When a payment is received for a client that is on CMS, but has never been on any CSA system, the caseworker on the CSA scheme will initiate a transfer of funds to CMS without the requirement to add the transaction to the payments report.

Where funds are paid to CSA and a client cannot be found on either CSA or the CMS systems, and contact cannot be made with the person who made the payment, the funds will remain in the suspense account for 12 months before being moved to the treasury.

For more information refer to the Policy, Law and Decision Making Guidance 

Northern Ireland Child Maintenance Service (NICMS) to replace CMG in Northern Ireland.

[CSA Case Cleanse - Summary](#)

[CSA Case Closure \(Arrears\) - Summary](#)

[CSA Inhibit Case Closure - Summary](#)

[CSA Case Closure Exceptions - Summary](#)

[CSA Transition Request \(LTR\) - Summary](#)

[Arrears \(CSA\) - Summary](#)

[Client Contact Overview](#)

[End CSA Liability - Summary](#)

[Maintain CSA Arrears](#)

[Case Closure Arrears - Reconcile](#)

[Automated Financial Transition Arrears](#)

If we cannot identify the case the payment was due to, will the treasury keep the payment?

Funds would only be moved to the treasury if no contact could be made with the person who made the payment.