



DMD Review

The purpose of this procedure is to provide the information necessary to review a Default Maintenance Decision (DMD) on a case.

After a DMD has been implemented, the system generates a review after three months to review the DMD and see if it can be replaced with more accurate information. This service request (SR) will also generate for cases with Best Evidence decisions. This review is not required and the SR should be rejected to prevent further review SRs generating in the future. Complete the following steps:

1. The system will generate the following service request:
 - **Process = Change of Circumstances**
 - **Area = Review Case**
 - **Sub Area = DMD/Best evidence case review**
2. Change the SR **Status** to **Closed** and **Sub Status** to **Cancelled**.

For more information on default maintenance decisions, refer to the Policy, Law and Decision Making Guidance 



When speaking to clients always use the new terminology. For more information refer to [Terminology Changes](#).



This procedure uses the terms receiving parent and paying parent.

The receiving parent is the parent who receives or who is expected to receive child maintenance, known as the parent with care (PWC) or person with care (PeWC) on the system and in legislation. The paying parent is the parent who pays or who is expected to pay child maintenance, known as the non resident parent (NRP) on the system and in legislation.

[Calculation - Non HMRC](#)

[Change - Benefit Status/Details](#)

[Change Employment Status](#)

[Change - Income](#)

[Off Benefit](#)

[On Benefit](#)