



## Fast Track CSA Arrears to CMS System

When CSA arrears need to be fast tracked onto the CMS system, email CM 2012 Scheme CSA Residual Arrears Fast Track Enquires <[2012SCHEME.1993-2003RESIDUALARREARSFASTTRACKENQUIRES@DWP.GSI.GOV.UK](mailto:2012SCHEME.1993-2003RESIDUALARREARSFASTTRACKENQUIRES@DWP.GSI.GOV.UK)> to request the fast track of these arrears.

The email should have the subject 'Fast Track CSA Arrears', and include the paying parent and receiving parent's names and national insurance numbers (NINOs) in the body of the email.

The CMS SPOC will liaise with the CSA SPOCs to ensure the arrears are transferred across to the CMS system at the earliest opportunity. The CSA arrears will transition to the CMS system within two weeks of the request being made. If the CSA arrears are not showing on CMS within this time, issue a follow up email to the 2012 SPOC - Roland Wilkinson to investigate the delay.

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[DER - Self Selected - Set Up](#)

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