



JCP Deduction Decision - Receive

This process explains the initial stage of a deduction decision from Jobcentre Plus (JCP) and refers to further procedures once a decision has been received for deductions from the paying parent or paying parent's partner. The decision returned is fully automated.

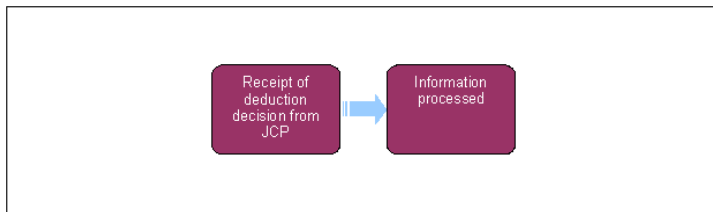
A deduction from benefit (DFB) is a method of payment from (MOPF) used for paying parents who are in receipt of benefit to collect child maintenance.

JCP will respond with decisions on requested DFB's which will be either:

- Deduction start dates
- Deduction end date – where the deduction is terminated.
- Failure/termination reasons for the set up of DFBs

This process is to be used for information only and may lead into caseworker action. For more information refer to related items.

For more information refer to the Policy, Law and Decision Making Guidance 



This procedure uses the terms receiving parent and paying parent.

The receiving parent is the parent who receives or who is expected to receive child maintenance, known as the parent with care (PWC) or person with care (PeWC) on the system and in legislation. The paying parent is the parent who pays or who is expected to pay child maintenance, known as the non resident parent (NRP) on the system and in legislation.

Receipt of deduction decision from Jobcentre Plus (JCP)

1. The information sent by the JCP contains the following transaction types:
 - Deduction start date
 - Deduction end date – where the deduction is terminated
 - Deduction request failed/terminated (For more information refer to [DFB Failure](#))

Information Processed

2. Where the information from JCP is successfully matched to a live case, the 2012 system records this information in the paying parent's record.
3. Where no match can be found in the 2012 system, the record is automatically entered into an exception file to be investigated.
4. In most cases, where JCP rejects the deduction request or informs the Child Maintenance Group (CMG) that deductions have been terminated, no service request (SR) is created for caseworker activity. The information is recorded on the paying parent's case and will be 'picked up' if there is a missed payment trigger. For more information, refer to [DFB - Failure](#).



There are five scenarios where a SR will be generated as soon as the information is received from JCP. These are:

- Rejection reason - Benefit household flag not set
- Rejection reason - Partner does not match
- Rejection reason - Benefit customer does not have a partner
- Termination reason - Two NRP benefit household commenced

- Termination reason - No longer a two NRP benefit household

This is because this information may lead to a change in the paying parent's maintenance calculation; therefore the case needs to be reviewed immediately.

For more information on deduction from benefits refer to the Policy, Law and Decision Making Guidance 

For more information on rejection/termination reasons refer to the related items.

NICMS to replace CMG in Northern Ireland

Social Security Agency - SSA

DFB Failure

DFB Set Up